



CARTER CONNECT24 UPDATE

Effective November 7, 2022 there will be some changes to our Carter Connect24 system.

Carter Connect24 is a FREE service to all Carter Credit Union members. Connect24 allows our members to access their accounts 24/7 from any touchtone phone.

Connect24 is EASY!

1. Dial 833-538-2860
2. Enter your member number: **last four of your SSN and DOB (MMDDYY)** Note: If your birth DAY or MONTH is a single digit please put a 0 in front. EX: September 2, 1980 would be 090280
3. Enter your PIN (for first time users press * to be prompted to set your new pin). If you were previously set up in our old system and have a pin number set you can use that same pin, but you must set it up again in the new system.
4. Listen to the prompt options
5. To end your call simply hang up

Connect24 allows you to:

- Check your account balance
- Verify cleared checks and debit transactions
- Check deposits and withdrawals
- Make loan payments from existing Carter accounts
- Transfer between existing Carter accounts
- Obtain recent account activity
- And much more!

If you need additional assistance please contact 800-367-5026. Thank you for being a Carter Credit Union Member!

we're greater together.